

# Paradiso

## Paradiso LMS Deployment and Integration for BFIL

The screenshot displays the Paradiso LMS Dashboard for user Ester Howard. The dashboard includes a sidebar with navigation options: Home, Courses, Learning Path, Manage People, Social Wall, Get Reports, and Multi-Tenant. The main content area is divided into several sections:

- General Overview:** Four circular progress indicators showing: Total Users (107), Enrolled Users (114), Not Enrolled Users (10), and Total Courses (33).
- My Courses:** A table listing enrolled courses with their dates and names, each with a 'Launch Now' button.
- Calendar:** A calendar view for January 2020, with the 02nd highlighted.
- Poll:** A poll titled 'Your Favourite Tagline for India Post Payments Bank' with four radio button options.

Enrolled Date	Course Name	Launch Course
October 7, 2020	Instructor Led Training (Offline Seminars & Trainings)	<a href="#">Launch Now</a>
September 10, 2020	Gamification	<a href="#">Launch Now</a>
September 20, 2020	Competencies demo	<a href="#">Launch Now</a>
September 25, 2020	Instructor Led Training (Offline Seminars)	<a href="#">Launch Now</a>

January 2020						
S	M	T	W	T	F	S
29	30	31	01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

**Poll:** Question 2: Your Favourite Tagline for India Post Payments Bank

- The Bank For Every Indian
- Apka Bank Aap Tak
- Desh Ka Bank
- Apka Bank Apke Ghar

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# About the client

BFIL is a leading financial services provider specializing in microfinance. With 30,000 active users, BFIL aims to improve its digital learning capabilities to enhance employee training and development.



**BHARAT**  
Financial Inclusion Ltd  
Prayaas se pragati



# Challenges

- **Scalability Bottlenecks:**  
Struggles in managing 30,000 active users and 6,000 users and 6,000 simultaneous users
- **Branding Limitations:**  
Difficulties in achieving desired customization and customization and branding
- **Integration Challenges:**  
Complexities in ensuring smooth API integration with integration with Adrenalin HRMS and maintaining maintaining accurate user data.





# Challenges

## ➤ **Mobile Deployment Hurdles:**

Challenges in coordinating successful launches and launches and ongoing maintenance for the branded mobile the branded mobile application

## ➤ **Enrollment and Security Issues:**

Problems with implementing a reliable OTP system for MFA  
OTP system for MFA and achieving seamless API  
seamless API integration for data synchronization with  
synchronization with BFIL's internal systems.



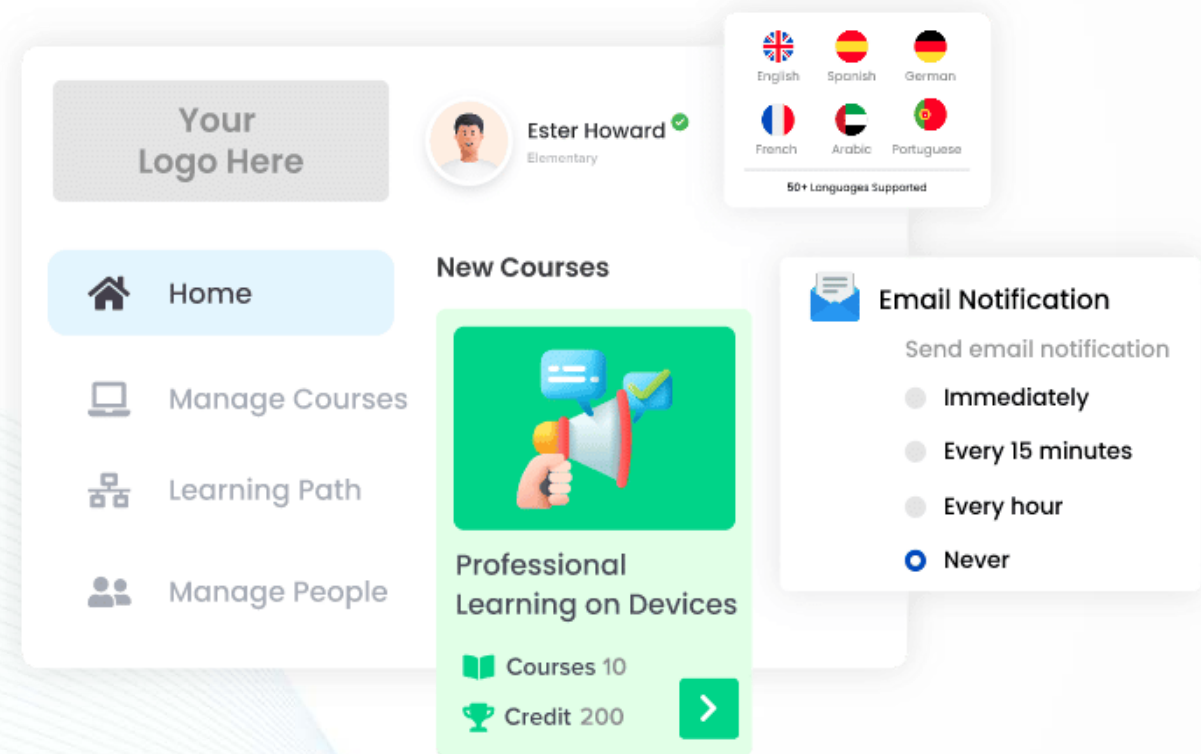
# Solutions

## ➤ Improving Scalability and Performance:

Implemented load balancing and auto-scaling on AWS to handle large user numbers efficiently, ensuring smooth system operation during peak times.

## ➤ Enhancing Branding and Customization:

Provided advanced customization options to create a tailored white-labeled tailored white-labeled experience, aligning the LMS with BFIL's branding.



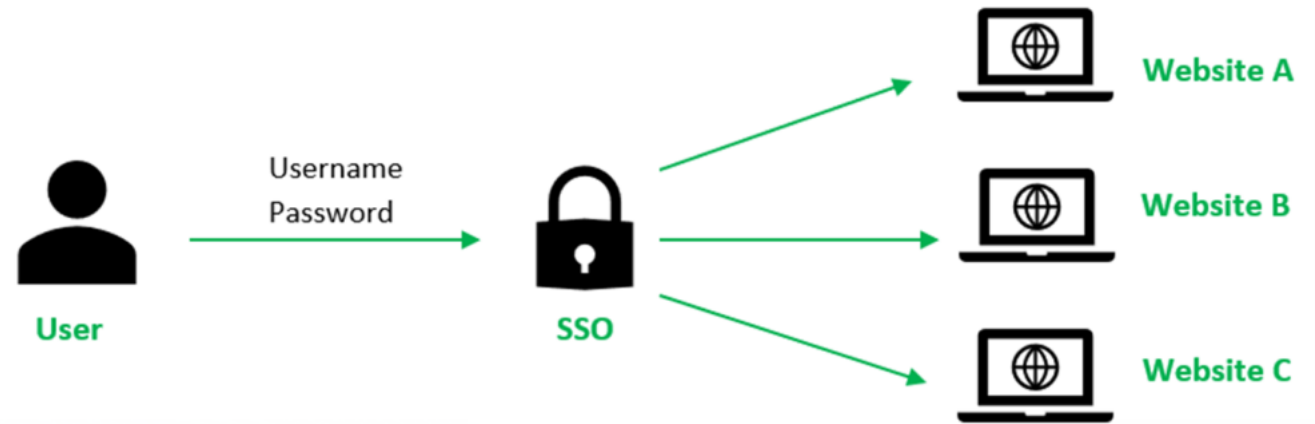
# Solutions

## ➤ Simplifying Integration:

Offered support for integrating Paradiso LMS with LMS with Adrenalin HRMS, ensuring smooth API connections for user synchronization and synchronization and Single Sign-On (SSO).

## ➤ Strengthening Enrollment and Security:

Implemented a robust OTP system for multi-factor authentication (MFA) and optimized API integrations for integrations for seamless data synchronization.





# Solutions

## ➤ Simplifying Integration:

Offered support for integrating Paradiso LMS with Adrenalin HRMS, ensuring Adrenalin HRMS, ensuring smooth API connections for user synchronization user synchronization and Single Sign-On (SSO).

## ➤ Streamlining Mobile App Deployment:

Assisted with launching the mobile app on Play Store and App Store, along with and App Store, along with setting up a maintenance plan for ongoing support. plan for ongoing support.

## ➤ Strengthening Enrollment and Security:

Implemented a robust OTP system for multi-factor authentication (MFA) and authentication (MFA) and optimized API integrations for seamless data seamless data synchronization.



# Results & Impacts

## **Efficient Mobile Application Deployment:**

Achieved a 90% success rate in app launches on both Play Store and App Store, with 70% faster and App Store, with 70% faster issue resolution post-launch.

## **Strengthened Enrollment and Security:**

Improved the security of user logins with MFA, resulting in a 60% decrease in unauthorized decrease in unauthorized access attempts and 80% faster data synchronization.

## **Streamlined Promotion Testing:**

Increased timely and accurate notifications by 85%, simplifying test creation and assignment, creation and assignment, and leading to a 25% boost in user engagement with the promotion engagement with the promotion process.





# Results & Impacts

## **Improved Scalability:**

Successfully managed 30,000 active users and 6,000 simultaneous users, leading to a 40% increase in system efficiency without performance issues.

## **Enhanced Branding Experience:**

Achieved a 30% improvement in user satisfaction with the tailored white-labeled LMS, aligning perfectly with BFIL's branding.

## **Seamless HRMS Integration:**

Enabled accurate user synchronization and SSO, resulting in a 50% reduction in integration errors and improved data accuracy.



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